

## **Exchange and Return Policy**

## No Beat Fitness product warrants a refund

- Exchanges will not be accepted after 14 days of receiving item/s. A credit note may apply at the managers discretion.
- No Beat Fitness product warrants a refund of any kind. Please read carefully when making a
  purchase. An extension may be eligible at the manager's description for day/s missed. A change
  of mind does not warrant a refund under any circumstance.
- A replacement of a product may be offered if the item is faulty within 14 days of receiving. The
  product must be sent back at receivers cost.
- If you request an exchange, the purchase price (excluding delivery charges for online orders) will be created as a credit note. No refund.
- Exchanges for the same item in a different size will not incur any additional charges upon the
  items return back in the same condition. Delivery charges will apply. If the new item is a different
  product (including a different colour) and there is a price difference, customers must pay a
  difference before any item is dispatched.
- Non attended sessions do not classify as an extension, this included missed sessions due to any reason/s or change of mind.